

Mountain Electronics, Inc.

2880 White Oak Road, Burnsville, NC 28714 - 800-370-6053

SHIPPING, BILLING, & CIRCUIT BOARD INFORMATION

Rev. 8/1/16

New customer? Yes No Not sure...

Laundromat or Business Name: _____

Primary contact email address: _____ @ _____

Contact for billing or shipping questions:

Contact for technical questions:

Ms. Mr. _____

Ms. Mr. _____

PHONE: _____

PHONE: _____

Purchase Order # if applicable:

BILL TO:

SHIP TO:

Check if you want your invoices emailed instead of printed.

NOTE: We are a REPAIR company. Boards are not tested first - they are tested on our simulators AFTER being disassembled, cleaned, re-populated, and repaired. ***If you want us to test your board first (a non-refundable \$20 per-board fee), write 'TEST FIRST' on masking tape and wrap it around the board.*** To field-test your board yourself: ***TRY IT IN A KNOWN WORKING MACHINE . CHECK THE WIRING HARNESSSES. TEST ALL THE CONNECTIONS FOR LOOSE WIRES.***

Please include machine Model No. _____ and S/N _____

Tell us what problem(s) you are having with the board(s), including error codes.

Check if using other side ►

IF YOUR BOARDS ARE UNREPAIRABLE, WOULD YOU LIKE US TO RETURN THEM OR DISPOSE OF THEM?

ALWAYS RETURN THEM TO ME

ALWAYS DISPOSE OF THEM

CALL ME EACH TIME

TOUCHPADS: Only *some* touchpad replacements are free with repair. **Do you want us to always replace a defective touchpad that may increase the repair price?** YES NO (If the replacement is only for cosmetic purposes, we will call for your approval.)

Please record your DRYER settings below, because factory resets can occur.

Dryers

Cycle time: _____ Cycle price: _____ Temp HI _____° Temp MED _____° Temp LO _____° Cool-down time: _____ mins.

Due to the complexity of the various wash configurations and cycles, it is better that YOU program your washer boards.