# Mountain Electronics, Inc.

2880 White Oak Road, Burnsville, NC 28714 — 828-675-9200

***New customer?*** Yes ◯ No ◯ Not sure... ◯

Laundromat or Business Name: _____

Primary contact email address: _____

Contact for billing or shipping questions:

Ms. ◯ Mr. ◯ _____

Billing/Shipping Phone # _____

Contact for technical questions:

Ms. ◯ Mr. ◯ _____

Technician Phone # _____

| **BILL TO:** | **SHIP TO:** |
|---|---|
| | ☐ Check if same as Billing Address |
| Purchase Order# _____<br>Email invoice with the tracking #? Y ◯ N ◯ | Do US Mail and UPS both deliver to this address? Y ◯ N ◯ |

**If possible, field-test your board before sending it.** Have you tried it in a working machine, and checked the wire harnesses? Y ◯ N ◯

NOTE: Boards are **not** tested when they arrive. They are tested on our simulators **after** the remanufacturing process is complete.
If you want us to test your board **before** repairing it, mark **'TEST FIRST'** on the board. A $20 test fee will apply, per board.

ⓘ Describe the symptoms of the board(s), including what it is or isn't doing. Is there an error code?

☐ Check if continued on other side →

**Please include machine Model No.** _____ **and S/N** _____

**If your boards are not repairable, would you like us to return them or dispose of them?**

◯ Always return them ◯ Always dispose of them ◯ Call each time

**In order to complete repairs, additional parts may be required that incur charges above the base rate.**
These may include touch pads, membrane switches, displays, faceplates, or button assemblies.

**Please record your DRYER settings below, because factory resets may occur during repair.**

Cycle time: _____ Cycle price: _____ Temp HI _____° Temp MED ____° Temp LO ____ ° Cool-down time: _____ mins.

**Due to the complexity of the various wash configurations and cycles, it is better that YOU program your washer boards.**